

# **Areas Inspiring Mail (AIM)**

Enterprise Payment System



# Agenda

- Enterprise Payment System (EPS)
- Commercial Mailings on EPS
  - Account Set-up
  - Transactions
  - Reports
- Electronic PO Boxes (ePOBOL) on EPS
  - Account Set-up
- Address Quality Service (AQS) on EPS
  - Account Set-up
- Enterprise Payment Resources
- Business Customer Gateway Redesign





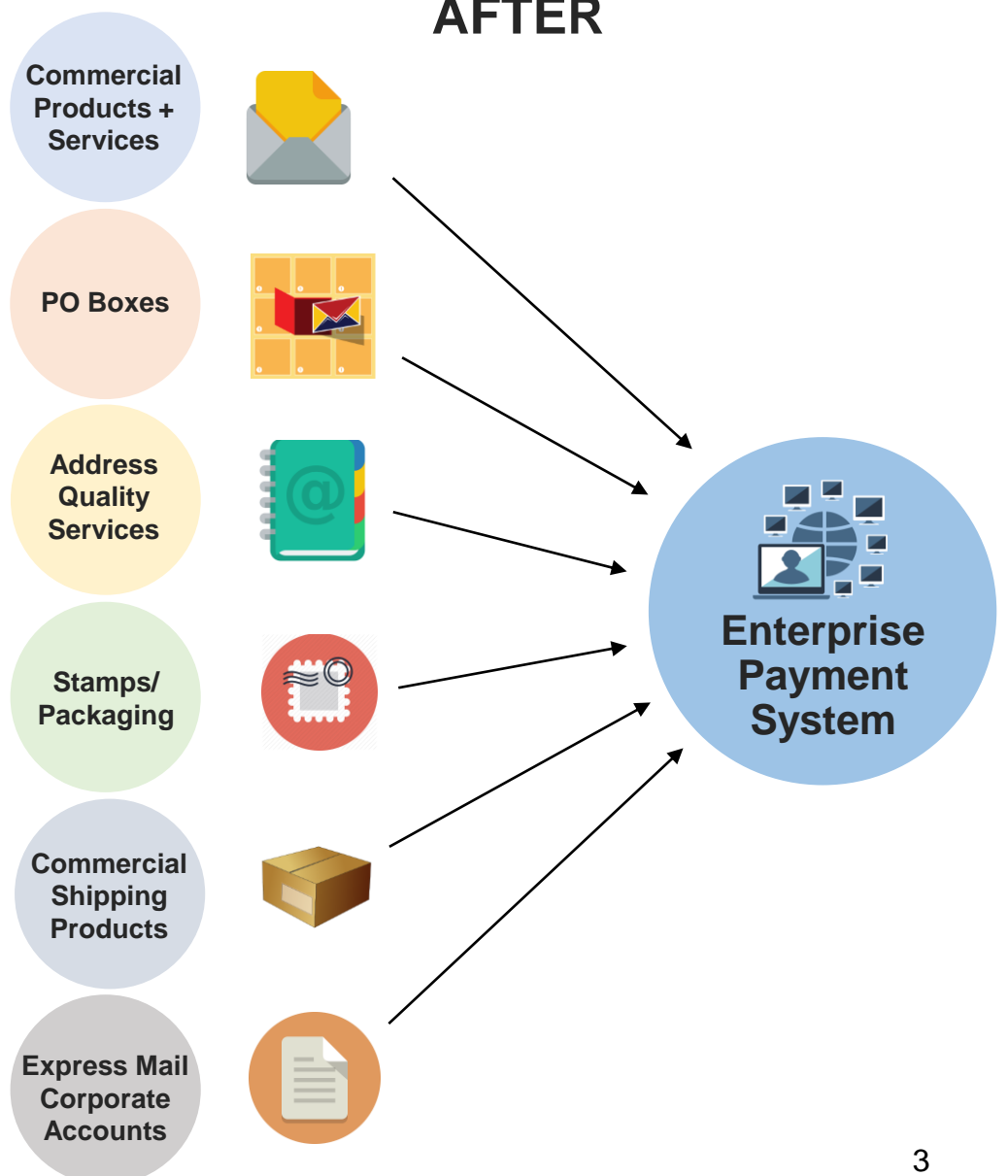
# Enterprise Payment System (EPS)



## BEFORE



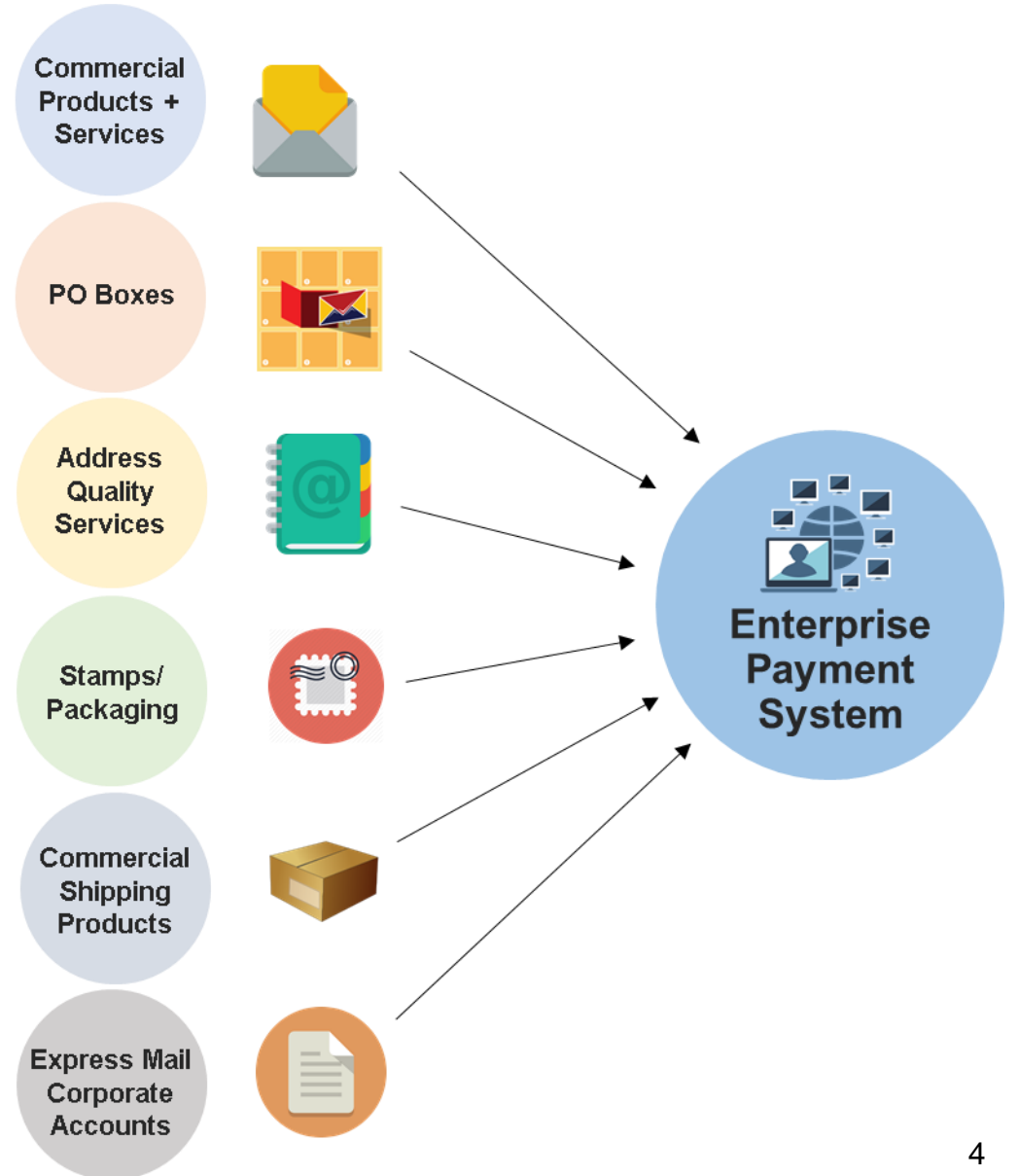
## AFTER





# Why EPS?

- Pay for all Products and Services with one account
- Manage accounts online
- Establish permits online
- Manage postage spent
- Convenient payment options





Commercial  
Products +  
Services

PO Boxes

Address  
Quality  
Services

Stamps/  
Packaging

Commercial  
Shipping  
Products

Express Mail  
Corporate  
Accounts

## Commercial Mailings Legacy

- **Deposit funds in person at assigned Post Office**
  - Checks, Cash, or Money Orders to fund permit mailings
  - Mail at multiple sites, maintain permit balances at each assigned Post Office

## Commercial Mailing Today

- **Electronic Funds Transfer:** Pre-fund mailings via an electronic funds transfer (Fedwire or ACH Credit)
- **Retail Deposit:** Deposit checks, cash or money orders at **any** Post Office
- **Mobile Deposit:** Deposit a check remotely using Mobile Check Capture
- **ACH Debit:** Establish an ACH Debit account to have funds withdrawn directly from bank account
- Use a single payment account for all permits; if mail at multiple sites



# Commercial Mailings on EPS



Eligible Products/Services		Online Fee Payment		Products & Services Coming Soon!
<ul style="list-style-type: none"> <li>PO Box, Caller &amp; Reserve Services (EPOBOL)</li> <li>Address Quality Products (AEC, AECII and ACS)</li> <li>Priority Mail</li> <li>First- Class Mail, Letters, Cards, and Flats</li> <li>First-Class Package Service</li> <li>USPS Marketing Mail, Letters, Flats, and Parcels</li> </ul>	<ul style="list-style-type: none"> <li>Parcel Select</li> <li>Media Mail</li> <li>Library Mail</li> <li>Bound Printed Matter</li> <li>Periodicals</li> <li>International Products</li> <li>Business Reply Mail (BRM)</li> <li>Every Door Direct Mail (EDDM) BMEU</li> <li>Scan Based Payment (SBP)</li> <li>Merchandise Return Service (MRS)</li> </ul>	<ul style="list-style-type: none"> <li>Imprint Application Fee</li> <li>FCM Presort</li> <li>USPS Marketing Mail Presort</li> <li>BPM Flats Destination Entry</li> <li>BRM Application Fee</li> <li>BRM Annual Maintenance Fee</li> <li>BRM Bulk Weighted Average Permit Fee</li> <li>BRM Bulk Weighted Average Annual Account</li> </ul>	<ul style="list-style-type: none"> <li>QBRM Annual Fee</li> <li>QBRM Quarterly Fee</li> <li>BRM Weighted Average Fee</li> <li>Periodicals Original Entry – March 2019</li> <li>Periodicals Re-entry – March 2019</li> <li>Registrations for New Agents – March 2019</li> <li>Shipper Paid Forwarding Fees – March 2019</li> </ul>	<ul style="list-style-type: none"> <li>Share Mail – March 2019</li> <li>Intelligent Mail barcode Accounting (IMbA) – March 2019</li> <li>iCAPS – March 2019</li> <li>Commercial Postal Store – June 2019</li> <li>PC Postage</li> <li>Electronic Verification System (eVS)</li> <li>Parcel Return Service (PRS)</li> <li>Premium Forwarding Service Commercial (PFSC)</li> <li>Remaining Address Quality products – timeline to be provided by January 2019</li> </ul>

Eligible Submission Methods	Eligible Permit Types	Eligible Transactions	
<ul style="list-style-type: none"> <li>Business Mail Entry Unit (BMEU) hard copy</li> <li>eDoc (Mail.dat/Mail.XML)</li> <li>Postal Wizard</li> <li>Intelligent Mail small business (IMsb) Tool</li> </ul>	<ul style="list-style-type: none"> <li>Permit Imprint</li> <li>Metered</li> <li>Pre-cancelled Stamps</li> <li>Periodicals (CPP/PP)</li> <li>Postage Due</li> <li>Business Reply</li> </ul>	<ul style="list-style-type: none"> <li>Postage Statement Processing (Domestic &amp; International)</li> <li>Adjustments</li> <li>Mail Entry Postage Assessment</li> <li>Reversals</li> <li>Refunds (including Value Added Refunds (VAR))</li> </ul>	<ul style="list-style-type: none"> <li>Deposits</li> <li>Transfers</li> <li>Fee Payments</li> <li>Postage Due</li> <li>FOIA Requests</li> </ul>



# Commercial Mailings on EPS – Account Setup



## Get Ready!



## Create BCG Account



## Request EPS



## Create EPS Account



## Set-up Payment



## Link Permits/ Publications



1. Choose the best payment option for your organization

2. Get a list of all your active permits

3. Register for a Business Customer Gateway (BCG) Account

*Customers already registered skip to the next step*

4. Contact the *PostalOne!* Helpdesk or your local Business Mail Entry Unit to request participation

5. Access EPS using the hyperlink and invitation code

6. Create an Enterprise Payment Account

7. Set up the selected payment option: **ACH Debit or Trust** via EFT, Retail Deposit or Mobile Deposit

8. Link your mailing Permits to your EPA



# Commercial Mailings on EPS – Transactions



## Submit Postage Statement



## Present Mailing



## Process Mailing



## Finalize Mailing



## Withdraw Payment



## View Mailing Reports



1. Submit postage statement\* electronically using mail.dat, mail.xml or postal wizard, or via hardcopy at BMEU

2. Present mailing at USPS facility

3. Action recorded in *PostalOne!*

4. Payment transaction sent to EPA

5. Payment withdrawn from EPA

6. Mailing reports viewable in BCG and EPS

- **Permit/publication number field:**
- **Account number field:**
- **Mail Anywhere:**

Enter permit/publication number in eDoc  
Optional, but must match the account number linked to the permit number  
EPA number will replace National account number





## Customer Dashboard

- **Customer Dashboard** provides a quick glance of all EPS accounts
- Pending EPS Accounts section shows EPS accounts for which the account setup process needs to be completed
- View the real-time total Spending History overview for all EPS Accounts, grouped by Products & Services
- View the real-time total of pending ACH debit transactions sent to the bank at the end of the day and the current Trust Balance, per Active EPS Account

The screenshot displays the USPS Customer Dashboard for Kristian Sooklal. The interface includes a navigation bar with 'Dashboard', 'Reports', and 'EPS Accounts'. The main content area is divided into several sections:

- Account Overview:** Shows the user's name, profile picture, and account status: 78 Active and 3 Pending.
- Account Options:** Includes a link to 'Create a New EPS Account'.
- Customer Care:** Provides contact information: 1-800-522-9085, TDD/TTY Relay: 1-800-877-8339, and an email link.
- Spending History:** Features a donut chart and a table of products and services. The table lists:
 

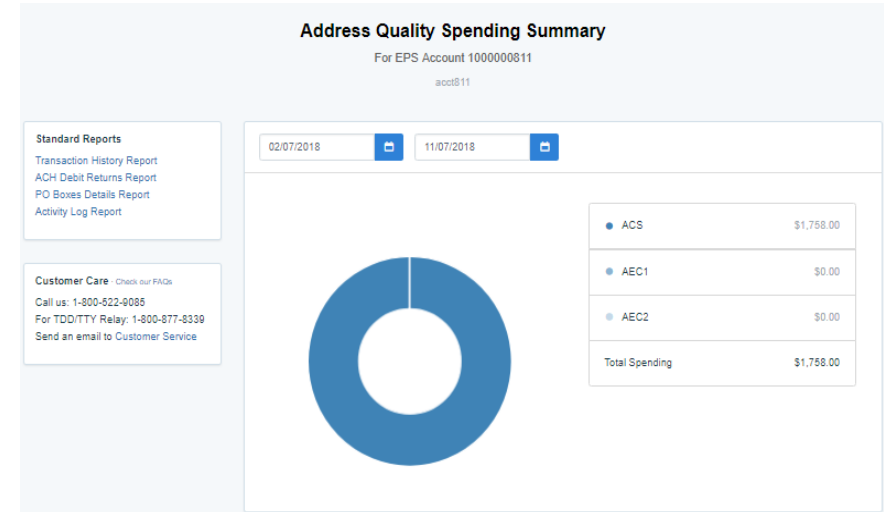
Product & Service	Amount
PO Box Services	\$525.68
Address Quality	\$1,780.58
First-Class USPS Returns	\$1,085.52
PC Postage	\$2,120.00
First-Class Mail	\$398.05
Priority Mail	\$17,450.75
USPS Marketing Mail	\$892.00
Other Mailing Fees & Services	\$44,568,286.08
- Pending EPS Accounts:** Lists three pending accounts (1000001290, 1000001292, 1000007033) with 'Continue' buttons.
- Inactive EPS Accounts:** Shows 'No Inactive EPS Accounts'.
- Suspended EPS Accounts:** Shows one suspended account (1000001428) with a 'View' button.
- Pending Closure EPS Accounts:** Shows 'No Pending Closure EPS Accounts'.
- Active EPS Accounts:** Displays two active accounts with their respective metrics:
 

Account #	Business Location #	Pending ACH Debit Transactions	Current Trust Balance
1000000766	20478637	\$0.00	\$5,408.78
1000000780	20478637	\$0.00	\$98,477.38



## EPS Drill-Down Reporting

- **Address Quality Spending Summary** provides a breakdown of Address Quality spending by product (ACS, AEC1, AEC2)
- **PO Box Services Spending Summary** provides a breakdown of PO Box Services spending by product (PO Box, Caller Services, Reserve, Miscellaneous Fees)





# Commercial Mailing Activity Mail Class Report

- **Commercial Mailing Activity Mail Class Report** summarizes transaction information for the selected Mail Class

**Commercial Mailing Activity Mail Class Report**

• International **\$679,173.00**

02/07/2018 11/07/2018

CSV Excel PDF Showing 1 to 10 of 127 entries Search:

EPS Transaction Number	Transaction Date/Time (ET)	Transaction Amount	Transaction Type	Permit Number	City/State of Permit	Number of Pieces
620157	11/07/2018 07:02:58 am	\$0.00	PURCHASE	80000	WASHINGTON , DC	2000
620087	11/07/2018 01:50:30 am	\$0.00	PURCHASE	80000	WASHINGTON , DC	2000
620071	11/07/2018 12:54:55 am	\$0.00	PURCHASE	80000	WASHINGTON , DC	2000
620069	11/07/2018 12:48:07 am	\$0.00	PURCHASE	80000	WASHINGTON , DC	2000
620018	11/06/2018 07:40:47 am	\$0.00	PURCHASE	80000	WASHINGTON , DC	2000
619797	11/02/2018 11:25:56 am	\$0.00	PURCHASE	80000	WASHINGTON , DC	2000
619788	11/02/2018 10:57:54 am	\$0.00	PURCHASE	80000	WASHINGTON , DC	2000
619787	11/02/2018 10:53:12 am	\$0.00	PURCHASE	80000	WASHINGTON , DC	2000
619757	11/02/2018 09:24:23 am	\$0.00	PURCHASE	80000	WASHINGTON , DC	2000
619715	11/02/2018 08:02:15 am	\$0.00	PURCHASE	80000	WASHINGTON , DC	2000



# Postage Statement Report

- **Postage Statement Report** summarizes the total cost by section of a specific Postage Statement drilled by clicking on the Postage Statement ID from the Customer Mailing Details Report

Select a Section to drilldown for more detail.

Section	Cost	Pieces
<b>A - Automation Prices</b>	<b>\$120.00</b>	1 Pieces
B - Nonautomation Prices	\$0.00	0 Pieces
C - Parcels	\$0.00	0 Pieces
D - Round Trip Mailings	\$0.00	0 Pieces
S - Extra Services	\$0.00	0 Pieces



# Postage Statement Line Detail Report

- **Postage Statement Line Detail** summarizes the total cost by line of the Postage Statement section selected on the previous page

The screenshot shows the USPS web interface for the 'Postage Statement Line Detail' report. The top navigation bar includes the USPS logo, 'Dashboard', 'Reports', and 'EPS Accounts'. The main heading is 'Postage Statement Line Detail'. Below this, a section titled 'A - Automation Prices' is visible. Underneath, there is a sub-section for 'Postcards' with a 'Show 10 entries' dropdown and a search box. A table displays the following data:

Processing Category	Statement Line Number	Line Level Entry	Number of Pieces	Line Price	Line Subtotal Postage	Line
POSTCARDS	1		1	\$120.00	\$120.00	\$0.0

Below the table, it says 'Showing 1 to 1 of 1 entries' and includes 'Previous', '1', and 'Next' navigation buttons. At the bottom, there is a 'Letters' section and a page number '13'.



## Standard Reports

- Access to various data providing information on:
  - Overall spending
  - Commercial Mailing and Shipping Activity
  - PO Box Activity
  - ACH Debit Returns
  - System activity

The screenshot shows the USPS Commercial Mailings on EPS dashboard for user Kristian Sooklal. The dashboard includes a navigation bar with 'Reports' and 'EPS Accounts' menus. A dropdown menu under 'Reports' lists: Transaction History, USPS Products & Services (Commercial Mailing and Shipping, PO Box Services), User Activity Log, and ACH Debit Returns. The main content area features a user profile for Kristian Sooklal with 78 Active and 3 Pending EPS Accounts. A large green donut chart is displayed in the center. To the right, there is a 'Products & Services' table and a 'Pending EPS Accounts' list.

Product/Service	Amount
PO Box Services	\$126.66
Address Quality	\$1,780.58
First-Class USPS Returns	\$1,085.52
First-Class Mail	\$398.05
Priority Mail	\$17,450.75

Account ID	Action	Last Edited
1000001290	Continue	Edited by Kristian Sooklal on 2018-08-14 at 13:53 (ET)
1000001292	Continue	Edited by Kristian Sooklal on 2018-08-14 at 13:53 (ET)
1000007033	Continue	Edited by Kristian Sooklal on 2018-10-08 at 10:20 (ET)



## Standard Report – Commercial Mailing and Shipping Details Report

- **Commercial Mailing and Shipping Details Report** provides detailed information of shipping details and *PostalOne!* mailings

### Report Data Fields

EPS Transaction Number  
 Job ID  
 Transaction Date/Time  
 User License Code  
 Transaction Amount  
 Spoilage  
 Transaction Type  
 Number of Copies  
 Class  
 eDoc Mailing Date  
 Number of Pieces  
 EPS Account Number  
 PIC  
 EPS Account Nickname  
 SKU  
 Postage Statement  
 Permit Holder CRID  
 Number  
 Permit Number  
 City/State of Permit  
 ZIP of Verification  
 Publication Number  
 Customer Reference ID

**Commercial Mailing and Shipping Details Report**

Mailing Details Filter:

Showing 1 to 10 of 88 entries

EPS Transaction Number	Transaction Date/Time (ET)	Transaction Amount	Transaction Type	Class	Number of Pieces	PIC	SKU	Permit Holder CRID	Permit Number	City/State of Permit	ZIP of Verification	Publication Number
820171	11/07/2018 08:58:17 am	\$0.00	PURCHASE	USPS Marketing Mail	2000			20479837	80000	WASHINGTON, DC	12886	
820169	11/07/2018 08:54:58 am	\$0.00	PURCHASE	Other Mailing Fees & Services				20479837	80000		12886	
820167	11/07/2018 08:33:20 am	\$0.00	PURCHASE	Other Mailing Fees & Services				20479837	80000		12886	
820164	11/07/2018 07:53:21 am	\$0.00	PURCHASE	Other Mailing Fees & Services				20479837	80000		12886	
820157	11/07/2018 07:02:58 am	\$0.00	PURCHASE	International Mail	2000			20479837	80000	WASHINGTON, DC	12886	
820152	11/07/2018 06:19:45 am	\$0.00	PURCHASE	First-Class Mail	1200			20479837	80000	WASHINGTON, DC	12886	
820149	11/07/2018 05:56:43 am	\$0.00	PURCHASE	First-Class Mail	1200			20479837	80000	WASHINGTON, DC	12886	
820148	11/07/2018 05:47:02 am	\$0.00	PURCHASE	USPS Marketing Mail	2000			20479837	80000	WASHINGTON, DC	12886	
820143	11/07/2018 05:41:27 am	\$0.00	REVERSAL	Other Mailing Fees & Services				20479837	80000		12886	
820140	11/07/2018 05:41:04 am	\$0.00	PURCHASE	USPS Marketing Mail	11980			20479837	80000	WASHINGTON, DC	12886	

Search:

Show  entries

Search results that filter real-time as you type across all columns

Search:



## Standard Report – Transaction History Report

- **Transaction History Report** summarizes the transactions that were made within a selected timeframe

### Transaction History Report

Transaction Date Filter:

Showing 1 to 10 of 114 entries
Search:

Transaction ID	Date (ET)	Amount	Transaction Type	Description	Detail	EPS Account Number	EPS Account
620184	11/07/2018 12:51:15 pm	\$1,250.00	DEPOSIT	RETAIL		1000001748	
620183	11/07/2018 12:51:08 pm	\$1,250.00	DEPOSIT	RETAIL		1000002048	
620182	11/07/2018 12:50:48 pm	\$1,250.00	DEPOSIT	RETAIL		1000001652	
620181	11/07/2018 12:50:30 pm	\$1,250.00	DEPOSIT	RETAIL		1000001596	
620180	11/07/2018 12:50:20 pm	\$1,250.00	DEPOSIT	RETAIL		1000001486	
620179	11/07/2018 12:50:12 pm	\$1,250.00	DEPOSIT	RETAIL		1000001533	
620178	11/07/2018 12:50:07 pm	\$1,250.00	DEPOSIT	RETAIL		1000001534	
620177	11/07/2018 12:49:58 pm	\$1,250.00	DEPOSIT	RETAIL		1000001594	
620171	11/07/2018 08:56:17 am	\$0.00	PURCHASE	Periodicals/USPS Marketing Mail Postage Statement		1000000811	acct811
620169	11/07/2018 08:54:58 am	\$0.00	PURCHASE	BPM And Parcel Select Postage Statement		1000000811	acct811

Show  entries





Commercial Products + Services

PO Boxes

Address Quality Services

Stamps/ Packaging

Commercial Shipping Products

Express Mail Corporate Accounts

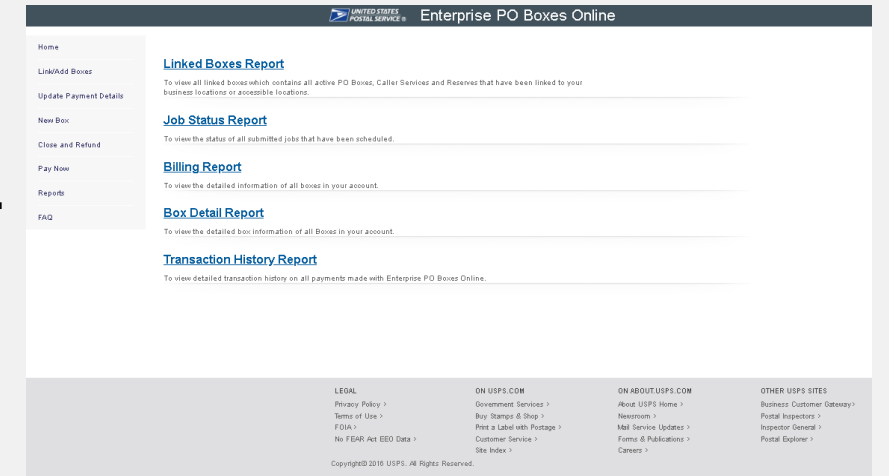
## ePOBOL Legacy

- PO Boxes Online limited to 5 PO boxes/services
- ACH Debit is not supported as a payment method
- Individual renewals and account management at local offices

## ePOBOL Today

- Enterprise PO Boxes Online allows mailers to manage (open, close, view, pay fees and renew) all PO Boxes, Caller and Reserve Services
- Commercial customers manage multiple local accounts from a single application
- Renewal/expiration notifications sent electronically

Enterprise PO Boxes Online





## Get Ready!



## Create BCG Account



## Request EPS Access



## Create EPA & Set-up Payment



## Manage PO Boxes



1. Choose the best payment option for your organization
2. Get a list of all your active PO Boxes

3. Register for a Business Customer Gateway (BCG) Account

*Customers already registered skip to the next step*

4. Contact the *PostalOne!* Helpdesk or your local Business Mail Entry Unit to request participation

5. Access EPS using the hyperlink and invitation code

6. Create an Enterprise Payment Account
7. Set up the selected payment option: **ACH Debit or Trust** via EFT, Retail Deposit or Mobile Deposit

*via Enterprise PO Boxes Online*

8. Open, close, view PO Boxes, Caller Services, and Reserve Boxes online
9. Link PO Boxes to EPA
10. Schedule when payment is withdrawn from EPA



Commercial Products + Services

PO Boxes

Address Quality Services

Stamps/ Packaging

Commercial Shipping Products

Express Mail Corporate Accounts

## AQS Legacy

- Customer submits paper application forms for ACS or AEC
- NCSC generates daily or monthly invoices & manually processes payment

## AQS Today

- EPS accepts & processes invoice transactions electronically
- Consolidated transaction reporting available from EPS

## Address Quality Account Management

**Address Quality Account Management**

EPS Account Number: 1000000910 End To End R2.1 Trust

Customer Number:

Product Type: ACS

[Link](#)

Show 10 entries Search:

EPS Account Number	EPS Account Nickname	Status	Customer Number	Product Type	Action
1000000911	EPS E2E ACH Debit for R2.1	● Linked	1000066	AEC	<a href="#">Delink</a>
1000000911	EPS E2E ACH Debit for R2.1	● Linked	100234	ACS	<a href="#">Delink</a>
1000000911	EPS E2E ACH Debit for R2.1	● Linked	100151	ACS	<a href="#">Delink</a>
1000000910	End To End R2.1 Trust	● Linked	500639	ACS	<a href="#">Delink</a>
1000000910	End To End R2.1 Trust	● Linked	500627	ACS	<a href="#">Delink</a>
1000000910	End To End R2.1 Trust	● Linked	500626	ACS	<a href="#">Delink</a>

Showing 1 to 6 of 6 entries [Previous](#) 1 [Next](#)



# Address Quality Service on EPS – Account Setup



## Get Ready!



## Create BCG Account



## Request EPS \*via NCSC



## Create EPS Account



## Set-up Payment



## Link Services



1. Choose the best payment option for your organization

2. Get a list of all your active AEC, AECII, SSACS

3. Register for a Business Customer Gateway (BCG) Account

*Customers already registered skip to the next step*

4. Contact NCSC to request participation

5. Access the Enterprise Payment System using the hyperlink and invitation code

6. Create an Enterprise Payment Account

7. Set up the selected payment option: **ACH Debit or Trust** via EFT, Retail Deposit or Mobile Deposit

8. Link services to EPA



## **PostalOne! Help Desk**

Support customers with EPS setup & use

- *Postalone@usps.gov*
- 800.522.9085

## **PostalPro**

Provide online reference materials

- <https://postalpro.usps.com/eps>
- *BMEU locator*

## **Ready?**

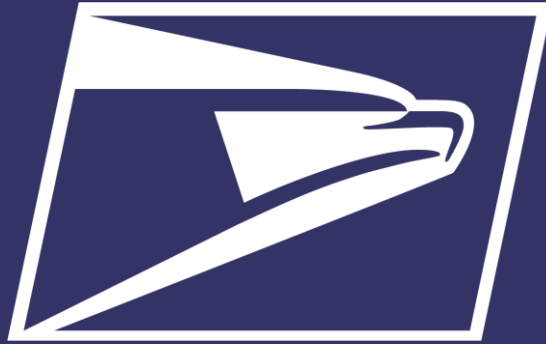
Submit “EPS Request” via email:  
*Postalone@usps.gov*

*\*Include BCG username for BSA, email address & CRID(s)*



# Questions





# **Business Customer Gateway (BCG) Redesign Pilot**



## Objectives

- The Business Customer Gateway (BCG) is the Web Portal for USPS Business Services
- Designed for Commercial Mailing & Shipping Users
- Manages User Roles & Access to 40+ Services
- We are redesigning the BCG to develop a world class online experience for our customers



**Deliver World-Class Customer Experience**



**Innovate to Deliver Value**



**Invest in Our Future**





# The New BCG



# Business Customer Gateway Redesign



Mailing
Shipping
Help

Alerts
 Pending Requests
 Manage Account

**Welcome, John Smith**    20491384 ABC Company 1 Main Street New York City, NY 10001 ▾

### Account Overview

[Switch to EPS #](#)   

**\$49,890.00**

Current Trust Balance

**\$1,450.74**

Pending Transactions

Next Permit Fee Due: **\$145.00** due 01/23/18

[View PostalOne! Fee Calendar >](#)  
[View Full EPS Balance Details >](#)

### Mailer Scorecard

June 2017    Attention Required

**! Full Service**    ! MID Piece Errors    **2.87%**

**✓ Seamless**    ! STID Errors    **2.95%**

**✓ Move Update**    ! By/For Errors    **3.24%**

— eInduction

[See all Errors >](#)

### Favorite Services

- [Dashboard](#)
- [Electronic Data Exchange](#)
- [eVS](#)
- [Mailer ID](#)
- [Mailing Reports](#)
- [Online Enrollment](#)
- [Postal Wizard](#)

[Edit Favorites >](#)

### Most Recent Mailings

Pending ▾    01/03/18

Submission Date	Job ID	Mailing Group ID	PO of Mailing	Mailers Mailing Date	Mail Class	Statement Status	Permit/USPS #	Postage Statement ID	Postage	# of Pieces
04/04/2017	MANUAL	1101433	62269	04/04/2017	Emi	INC	PI 333	P01704041118223	\$0.00	825
04/04/2017	JP081245	1102852	63108	04/04/2017	Pmr	UPO	PI103	P01704041118223	\$1,566.21	1000
04/04/2017	MANUAL	54545555	90210	04/04/2017	SN	FIN	MT454	P01704041118223	\$295.22	12

[+ Load More](#)

[All Mailings >](#)

### Promotions

**NOW-JUL 31**

**DIRECT MAIL STARTER**

New to the wonders of direct mail?  
 % off postage on up to

**MAR 1-AUG 31**

**VR TO DIGITAL DIRECT MAIL**

Get discounted postage on  
all VR-capable mail sent between

**AUG 1-DEC 31**

**MAIL SHOPPING**

Get discounted postage on  
mobile-enabled mail sent between



# New BCG Tools



## Account Overview

- Payment Information Consolidated
- View Your Balance
  - Search By Permit #
  - Search By EPA
- Permit Fee Alerts
- Access EPS & PostalOne!

## Account Overview

[Switch to EPS #](#)

[Permit #](#)



**\$49,890.00**

Current Trust Balance

**\$1,450.74**

Pending Transactions

Next Permit Fee Due: **\$145.00** due 01/23/18

[View PostalOne! Fee Calendar >](#)

[View Full EPS Balance Details >](#)



## Mailer Scorecard

- Mailer Scorecard Overview
- See Your Top 3 Errors:
  - Full Service
  - Seamless
  - Move Update
  - eInduction
- eDoc Submitter View
- Quickly Access Your Full Scorecard

### Mailer Scorecard

June 2017

Attention Required

! Full Service	! MID Piece Errors	2.87%
✓ Seamless	! STID Errors	2.95%
✓ Move Update	! By/For Errors	3.24%
— eInduction		

[See all Errors >](#)



## Recent Mailing

- View Recent Mailings
- Search By Submission Date or Statement Status
- Snapshot of The PostalOne! Dashboard

Most Recent Mailings		Pending ▾	01/03/18							
Submission Date	Job ID	Mailing Group ID	PO of Mailing	Mailers Mailing Date	Mail Class	Statement Status	Permit/USPS #	Postage Statement ID	Postage	# of Pieces
04/04/2017	MANUAL	1101433	62269	04/04/2017	Emi	INC	PI 333	P01704041118223	\$0.00	825
04/04/2017	JP081245	1102852	63108	04/04/2017	Pmr	UPO	PI103	P01704041118223	\$1,566.21	1000
04/04/2017	MANUAL	54545555	90210	04/04/2017	SN	FIN	MT454	P01704041118223	\$295.22	12

[+ Load More](#)

[All Mailings >](#)



## Account Management Enhancements

- Less Postal Jargon
- Bug fixes to prevent timeout issues
- Simplified User Management
  - Enable BSAs to remove users from their CRIDs
- Automate Routine Help Desk Tasks
  - Remove Retired CRID Users
  - Promote FAQ Information
- Automate the EPS Invitation Code Process



## Future BCG Enhancements

### Phase 1 (Summer 2019)

- New BCG User Interface & Style
- Streamlined Navigation To Services
- BCG Widgets
  - Enterprise Payment System
  - Mailer Scorecard
  - Recent Mailings (PostalOne! Dashboard)
- Account Management Enhancements

### Phase 2 (Planned)

- Additional BCG Widgets
  - Informed Delivery
  - Informed Visibility
  - Package Platform Scorecard
- Address Verification for CRID Creation
- Implementation of Task Team & Pilot Group Feedback





## Pilot Testing

- The BCG Pilot phase will give customers the opportunity to test and provide feedback on the new BCG
- Pilot Link
  - A separate prototype link will be provided to testers
  - Pilot testers will still be able to access the old BCG
  - Pilot group availability is limited
- Pilot Launch Date: **July 2019**



# Questions

